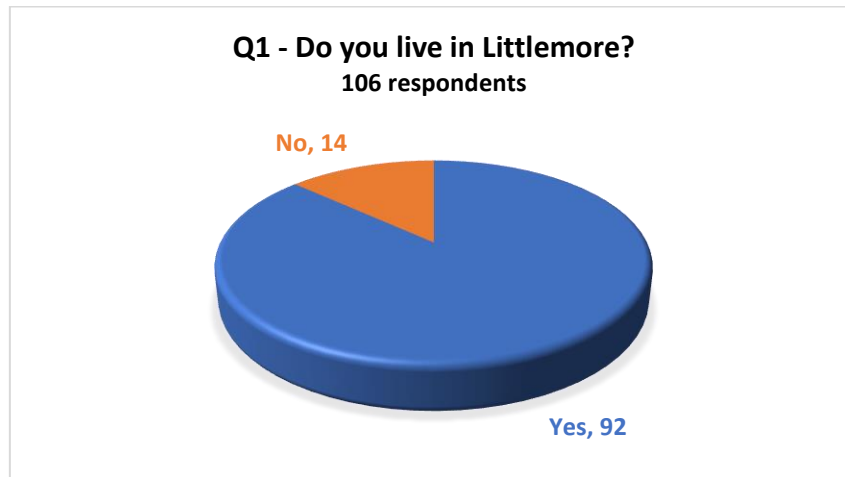


LITTLEMORE COMMUNITY INSIGHT PROJECT: AUTUMN 2023

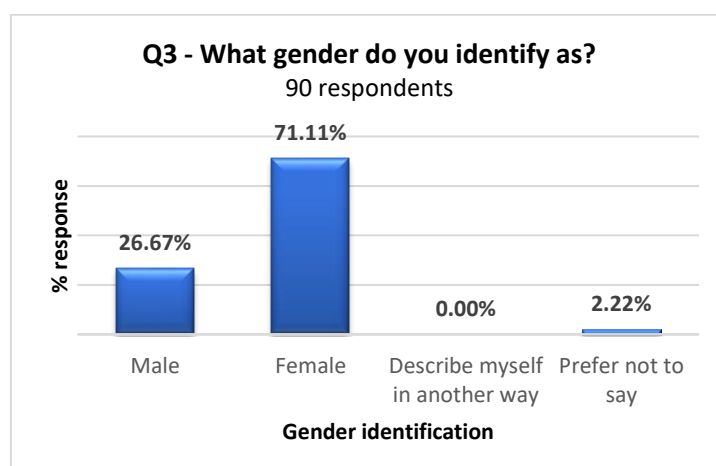
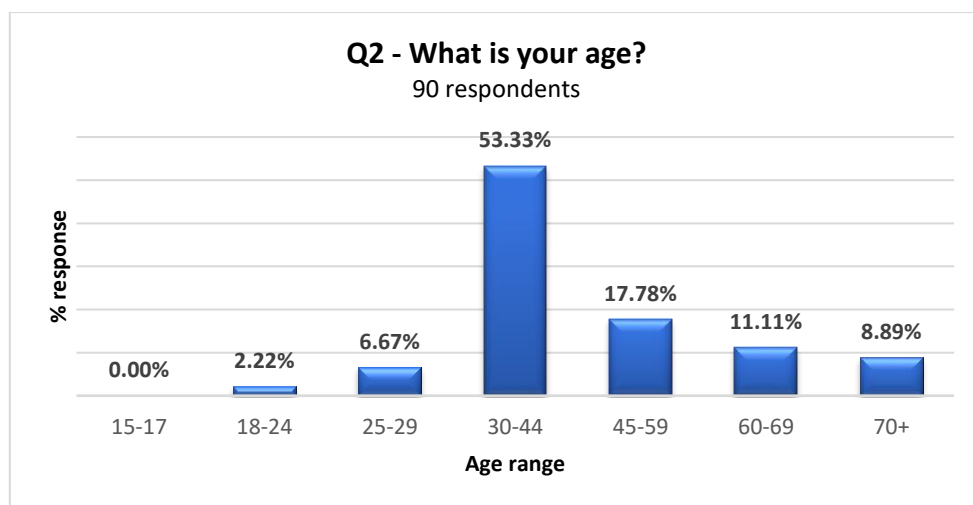
APPENDIX 5 – COMMUNITY SURVEY REPORT

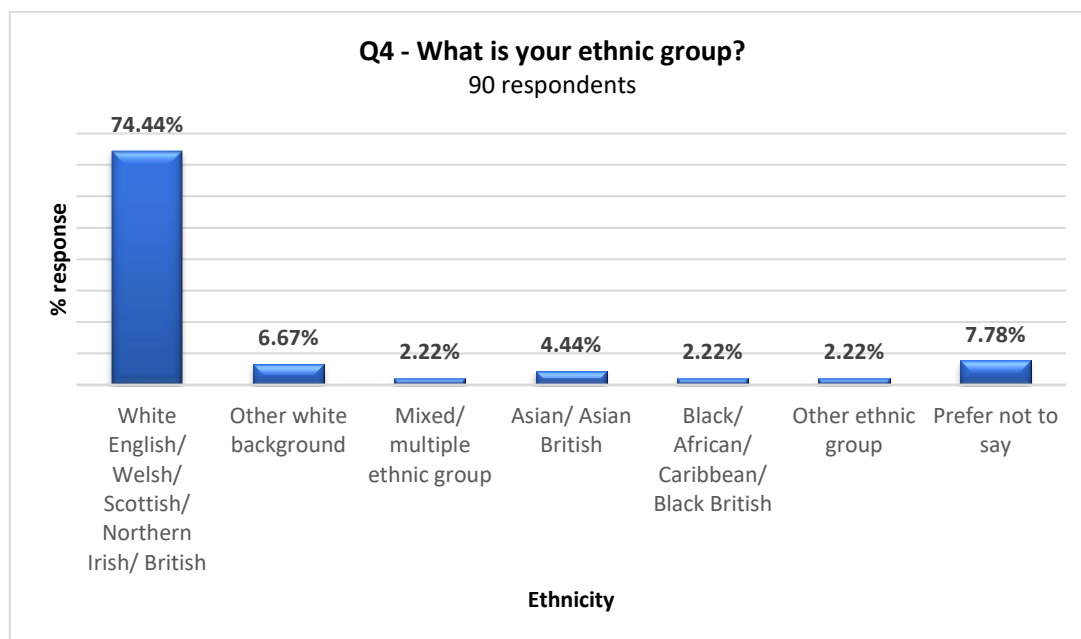
Community Survey Findings

106 residents responded to the community survey – where graphs total less than 106, respondents declined to answer the question.

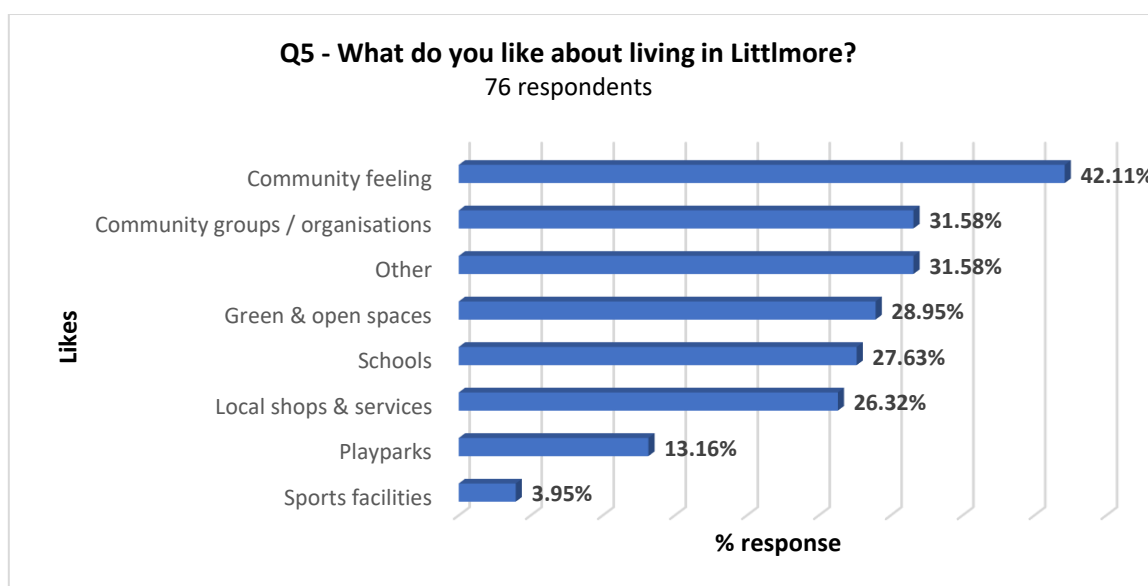


About you





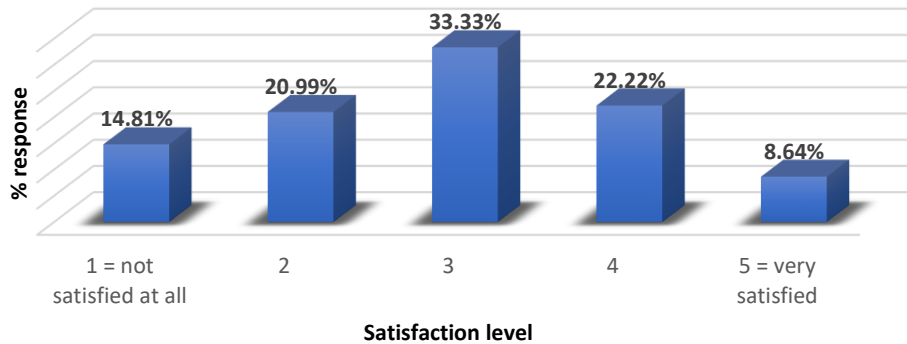
Living in Littlemore



Other (24 respondents):			
Nothing / not sure I do / not much anymore	5	Quiet and close to nature but also close to Oxford	3
Close to Oxford	3	Affordable house prices/rents	2
Nice area to live and raise kids	1	Diversity of people	1
Access to ring road for commute	1	Can cycle to work	1
Close to river	1	Community café	1
Church fellowship	1	Scouts	1
Used to love but now dirty/unsafe	1	None of above is in good condition	1
Covid destroyed lives	1		

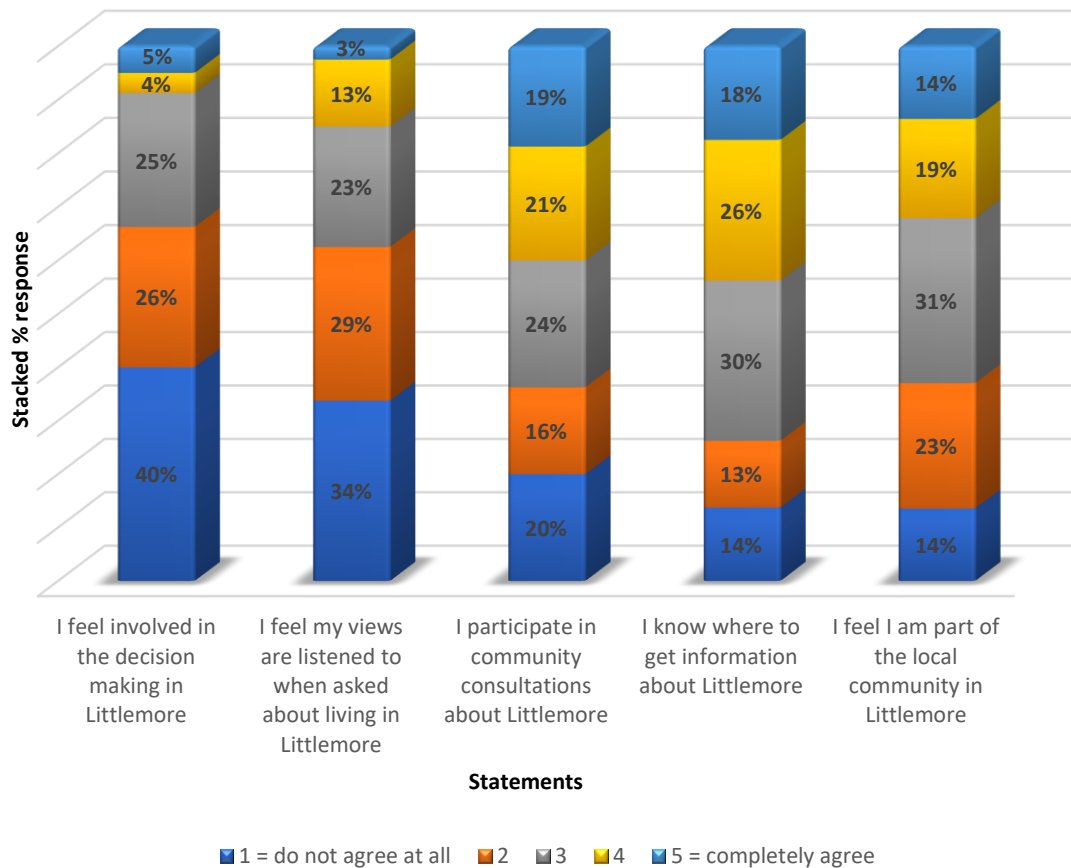
Q6 - How satisfied are you about Littlemore as a place to live on a scale of 1-5

81 respondents

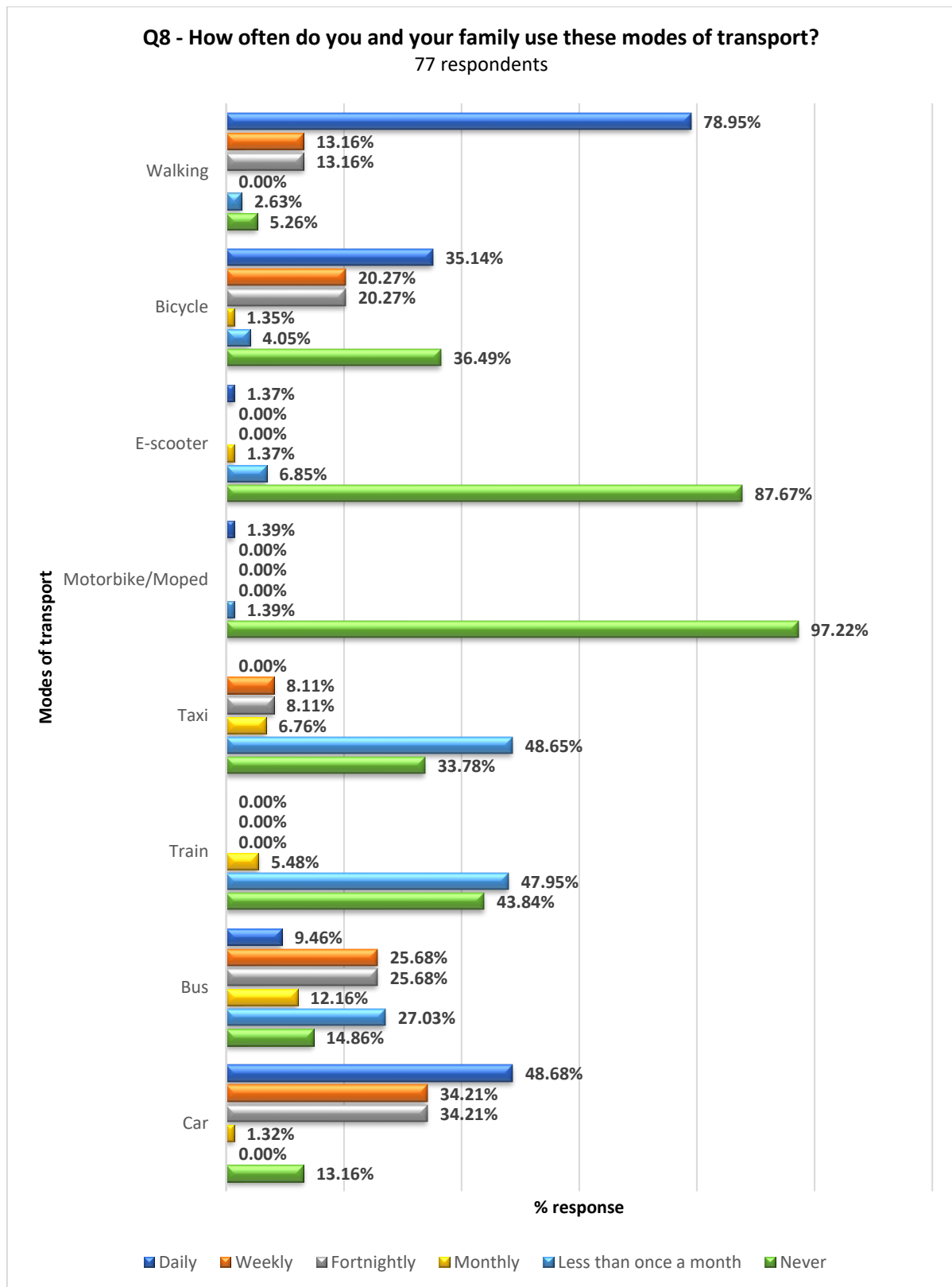


Q7 - Please tell us if you agree or disagree with the following statements

81 respondents



Your daily life



Other (2 respondents):

Disability taxi

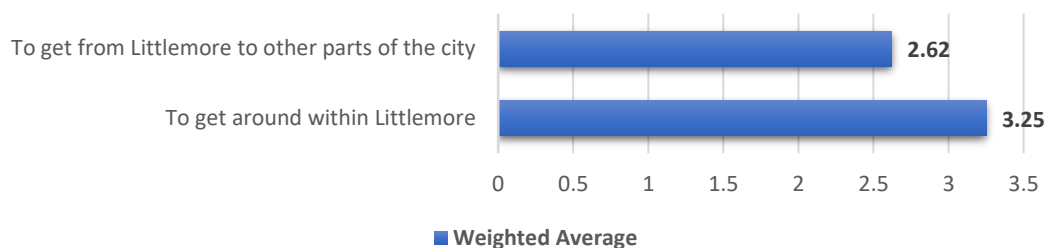
1

Mobility scooter

1

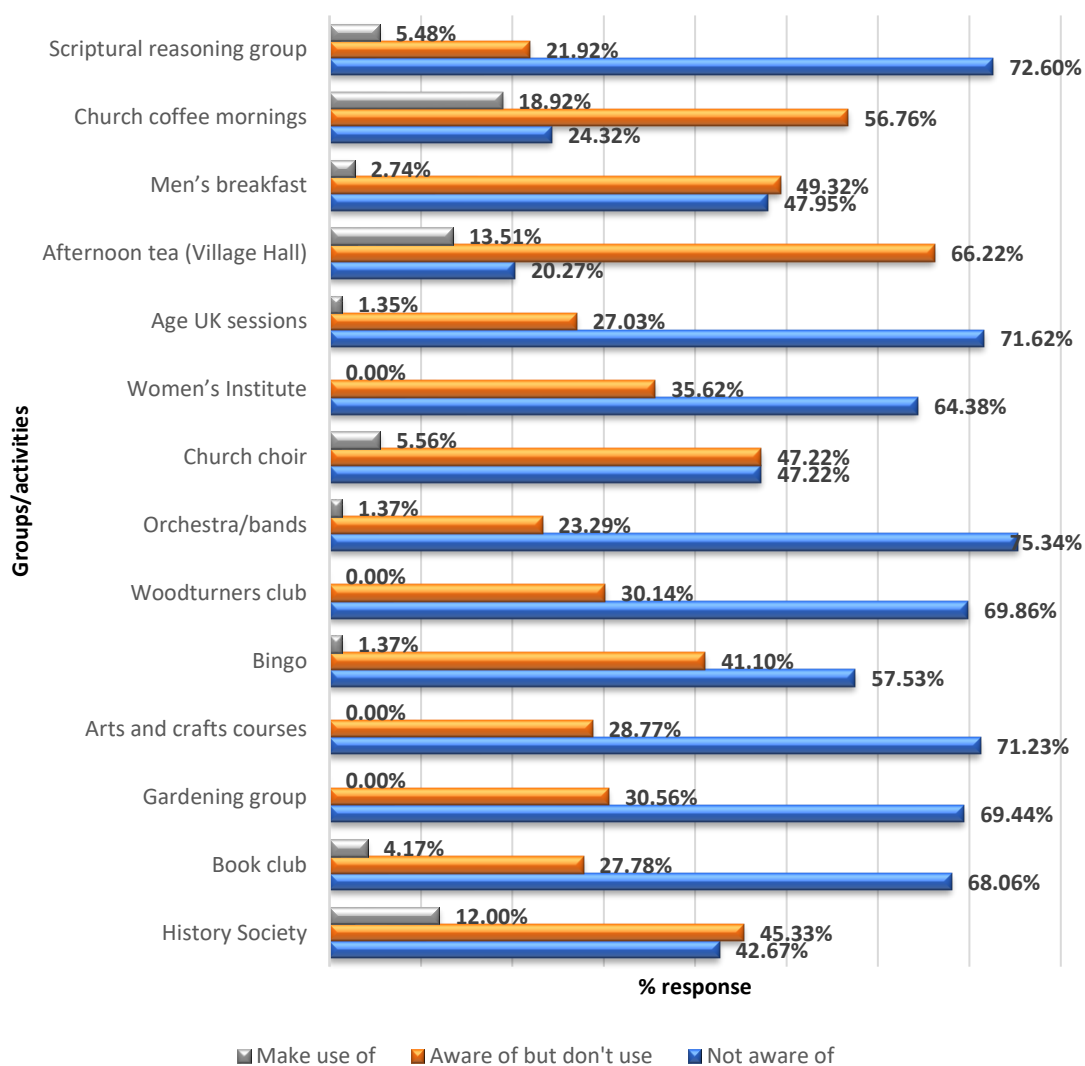
Q9 - How easy do you find it to get around in and outside of Littlemore on a scale of 1-5: 1 = not easy at all, 5 = very easy

77 respondents



Q10 - Which of the following community groups / activities do you know of and/or use in Littlemore?

76 respondents



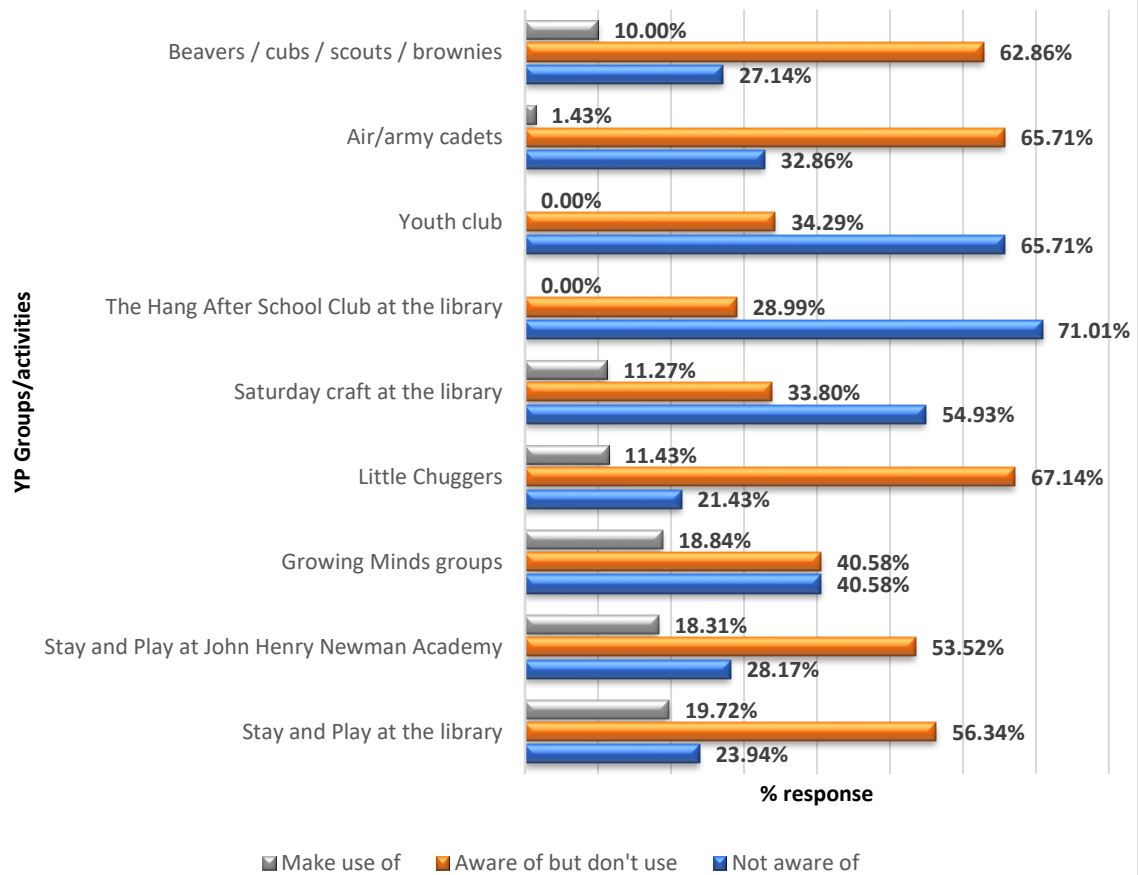
Other (1 respondent):

Walking group

1

Q11 - Which of the following groups / activities for children and young people do you know of and/or use in Littlemore?

71 respondents



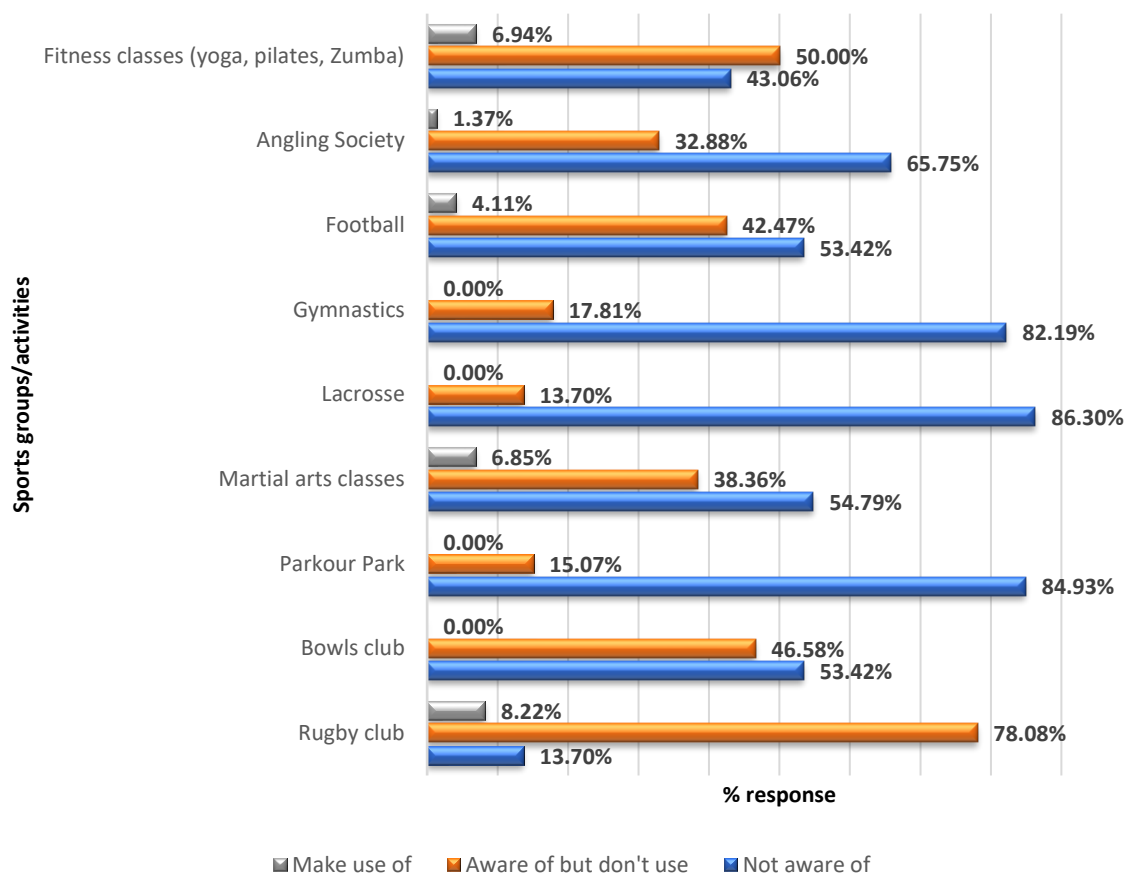
Other (1 respondent):

Peeple baby groups

1

Q12 - Which of the following sport and fitness groups / activities do you know of and/or use in Littlemore?

73 respondents

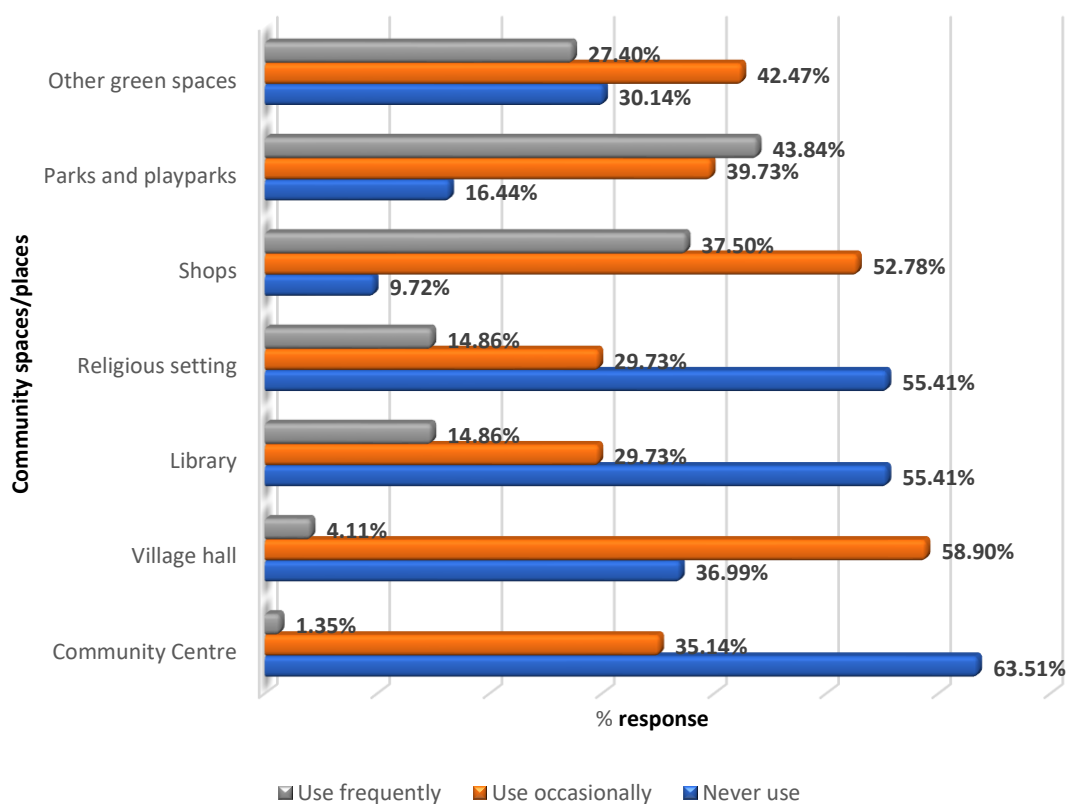


Other (3 respondents):

Baby yoga	1	Donnington 50s keep fit	1
Fitness classes always fully booked	1		

Q13 - What community spaces and places do you use or go to in Littlemore and, if relevant, how often?

74 respondents

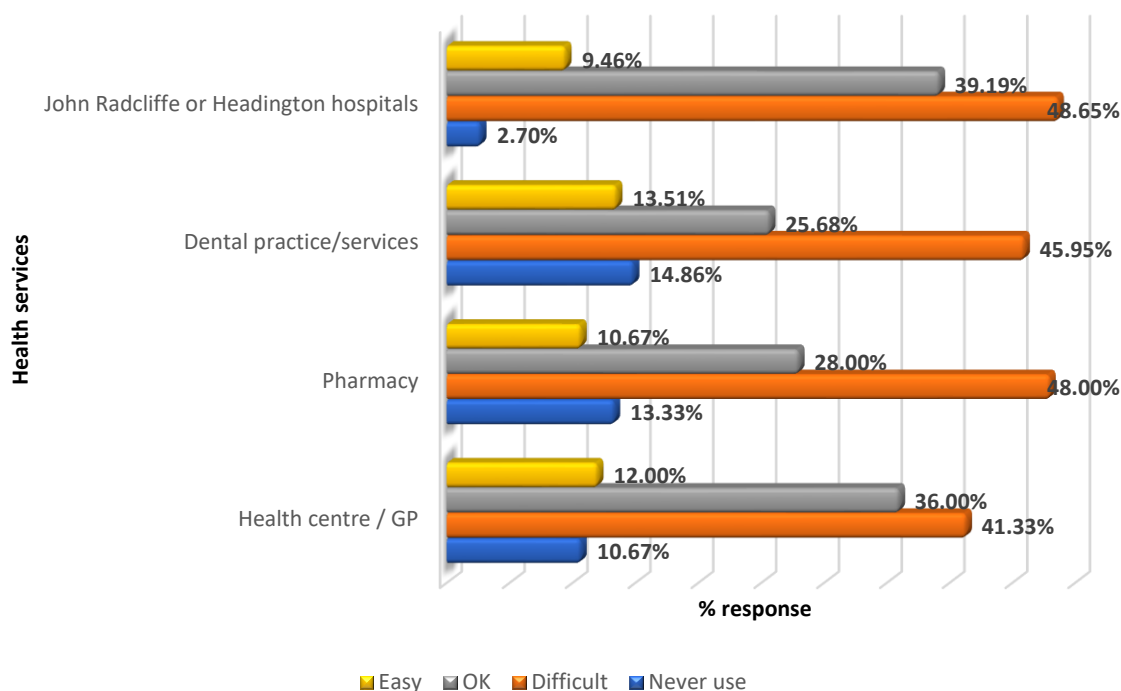


Community Centre comments (22 respondents):			
Could be better, needs an update and investment for modern usage	5	Poor and run down	3
Fine / ok as it goes	3	Useful space	2
Under used	2	Always looks closed	1
Would prefer to see this used as more of a hub	1	Have to be certain type of person to be welcomed	1
Very good	1	Good location	1
Don't know where it is	1	Don't know what goes on there	1
Village hall comments (25 respondents):			
Lovely, good space / I like it	9	Easy to hire / reasonably priced	2
Good parking	2	Could be better/needs improvement	2
Useful space for community	1	Great facility, friendly and welcoming	1
Part of village history, still well used	1	Nice old-fashioned atmosphere	1
Attractive building	1	Accessible	1
Good location	1	Good range of regular activities	1
Quite good	1	Nice to drop in now and then	1
Limited activities	1	Hard to book	1
Seems to have lots of formalities/restrictions that limit use	1	Only suitable for certain Littlemore people, not normal families	1
Not welcomed, especially by councillors	1		
Library comments (21 respondents):			
Welcoming staff	6	Good, great, nice space	5

Good facility but in a poor location which reduces community use	5	Great for families/kids	3
Needs more books / limited selection	3	Well stocked	2
Warm	1	Great access	1
Fine	1	Don't know where it is	1
Religious setting comments (14 respondents):			
Centre of community	3	Welcoming / helpful	3
Wonderful church refurbishment	3	St M&N – great multi-use space	2
Beautiful accessible space	1	Nice churches	1
OK	1		
Shops comments (36 respondents):			
Poor, run down, scruffy	9	Need more shops / services	5
Post Office essential and welcoming	3	No proper parking – parking on pavements is dangerous	3
Lack of fresh produce	3	Expensive	3
Attracts anti-social behaviour	3	Café / coffee shop needed	3
Pharmacy needed	2	Serves community needs	2
Could be better	2	OK	1
Friendly	1	Useful to have small and supermarket	1
Cashpoint needed	1	Need more range of shops at top end	1
LTNs make journeys longer	1	Corner shop bad on COVID precautions	1
Some establishments rarely open	1	Bad smell	1
Parks and playparks comments (39 respondents):			
Need refresh, update, investment and more facilities – run down, not fit for purpose, dangerous etc.	27	Attract anti-social behaviour	4
Need better lighting	3	Nice green spaces	3
Unsafe	2	Need more useful seating	1
Need CCTV	1	Could use adult training facilities	1
More attractive planting	1	Could be more welcoming	1
Too much dog poo	1	Not many parks for young children	1
Oxford Rd park would benefit from community café	1	Oxford Rd park – no-one can reach the spinning swing	1
Littlemore Park – great space but under-utilised, could massively improve	1		
Other green spaces comments (24 respondents):			
Untidy, unkempt, overgrown, litter	7	What other green spaces?	3
Too much dog poo	2	Nice for walking	2
Nice for dog walking	1	Easy to get to green spaces	1
One of good aspects of Littlemore	1	Well maintained nature reserve	1
Nice by science park	1	Strip by dual carriageway is pleasant	1
Tiny forest at mental health hospital is wonderful	1	Good that attention is being paid to this	1
Could be better	1	Suffers from lack of investment	1
Attracts anti-social behaviour	1	Hard to find	1
Other spaces & places (3 respondents):			
Vue Cinema at Kassam	1	Pubs	1
Sandford Café	1		

Q14 - How easy do you find it to access the following health services?

75 respondents



Health centre/GP comments (35 respondents):

Need one in Littlemore	14	Donnington	7
Cowley	5	Buses not frequent enough	4
The Leys	2	St Bartholomew	2
City centre	2	Difficult to get appointment	2
LTNs have made car journeys hard	2	Only accessible as I drive	2
Donnington – stretched and difficult to get appointment	2	Tricky to park	1
E-form useful but difficult to get appt	1	Far away and always busy	1
Cycle so can avoid traffic	1		

Pharmacy comments (34 respondents):

Need one in Littlemore	13	Cowley	8
Shame Sainsburys has shut	8	Rose Hill	6
The Leys	3	LTNs have made car journeys hard	3
Tricky to park	1	Online services	1
Rowlands	1	Rose Hill great	1
Rose Hill rarely open	1		

Dental practice/services comments (34 respondents):

Need one in Littlemore	11	Cowley	6
No NHS appointments available	5	Iffley	4
LTNs have made car journeys hard	3	Headington	2
City centre	2	The Leys	2
Summertown	1	Leys difficult to get to	2
Rose Hill	1	Botley	1
Hard to get to by public transport	1	Hard to get appointment	1
Only accessible as I drive	1	Easy as I cycle	1

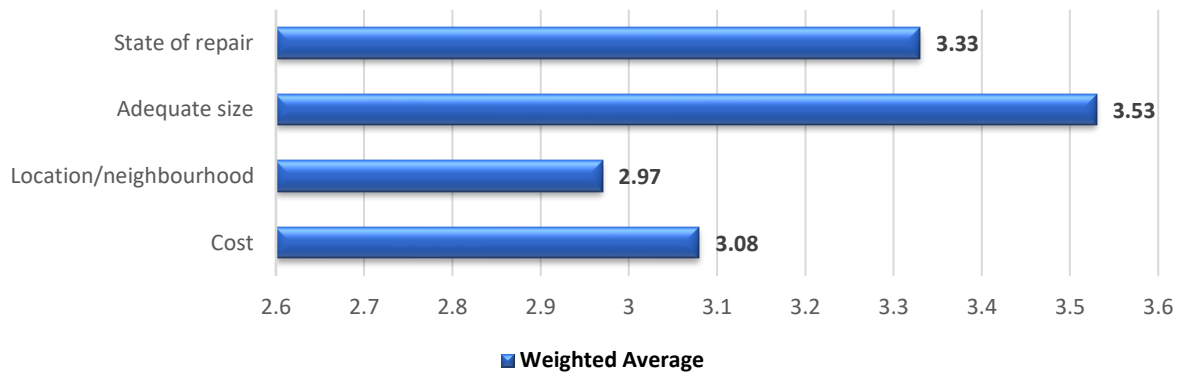
Hospitals comments (32 respondents):			
No direct bus / buses are poor	10	Lack of parking	8
LTNs have made car journeys hard	6	Always traffic if driving	4
Have to drive	4	Cycle when appropriate	4
Have to get taxi	2	Traffic bad whether drive or bus	2
Have to take bus	1	Bus too confusing	1
Lucky as live near #100 bus	1	Bus service good	1
Couple of bus journeys but reasonable and efficient	1	Unpleasant/dangerous cycle on ring road	1
3A could easily go past A4074	1	Not easily accessible	1



Comments (33 respondents):			
Anti-social behaviour (drugs, drink)	11	Don't feel safe after dark	7
Lack of police presence	4	Roads not safe (speeding, parking etc)	4
Poor street lighting	3	Don't feel safe using underpass	3
Pretty safe where I am	3	LTNs have removed safe route for cars / created escape routes for criminals	2
Crime on rise due to deprivation	2	Frequent police helicopter presence	1
Hear a lot about break-ins	1	Person tried to get into car/front door	1
Bike stolen from garage	1	Member of family assaulted recently	1
Broken glass/bottles	1	Need safer path/crossing at Sainsburys	1
Varies – some parts safe, others scary	1	Can get rowdy but no issues myself	1
Know lots of people in community	1		

Q16 - How satisfied are you with your housing situation with regard to each of the following on a scale of 1-5: 1= not satisfied at all, 5 = very satisfied.

73 respondents

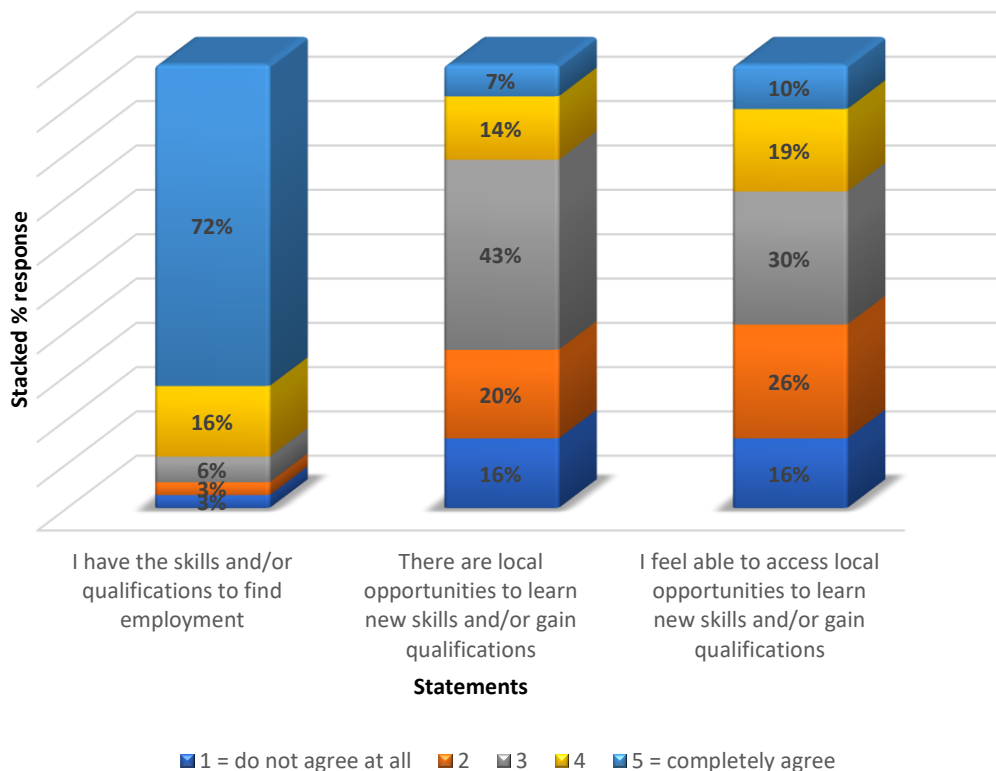


Other (9 respondents):

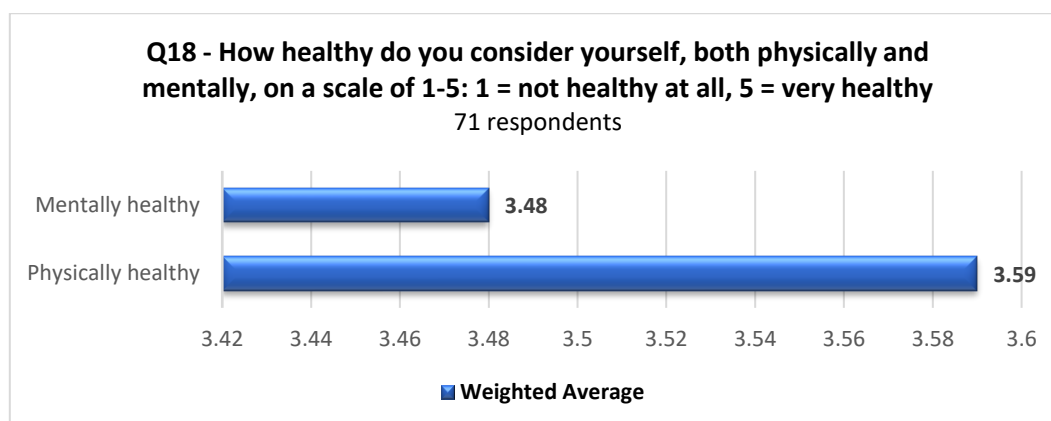
Lucky to own my home	3	Given good house due to job	1
Would be happier if could walk to café	1	Slightly bigger in better condition	1
Can't afford refurb	1	Still waiting for kitchen refurb to finish	1
Mogridge Drive not recommended – new builds terrible. Tenancy managers useless and councillors uninterested.	1		

Q17 - Please tell us whether you agree or disagree with the following statements on a scale of 1-5: 1 = do not agree at all, 5 = completely agree

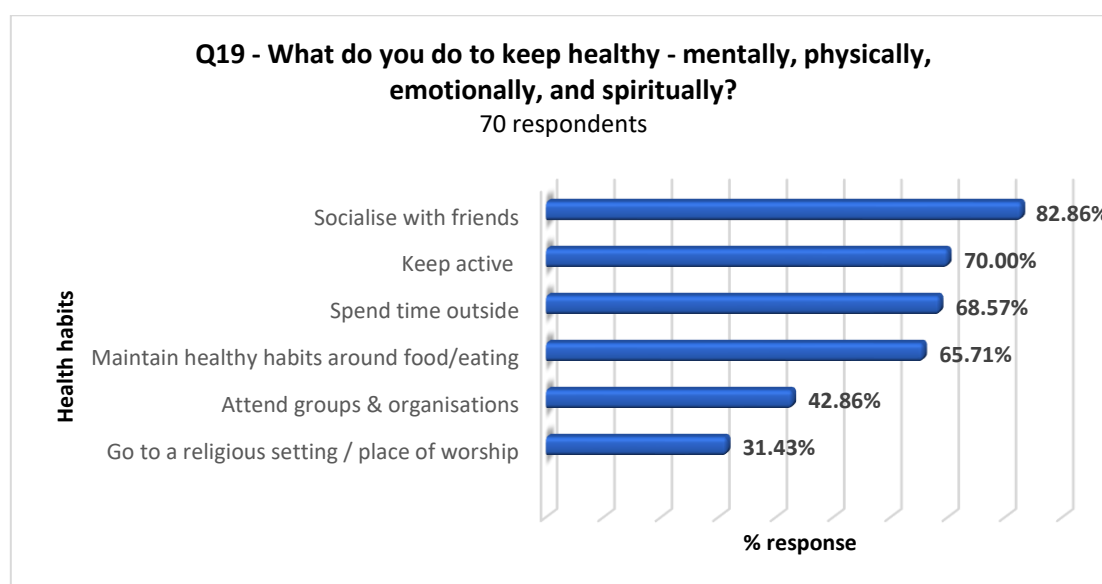
70 respondents



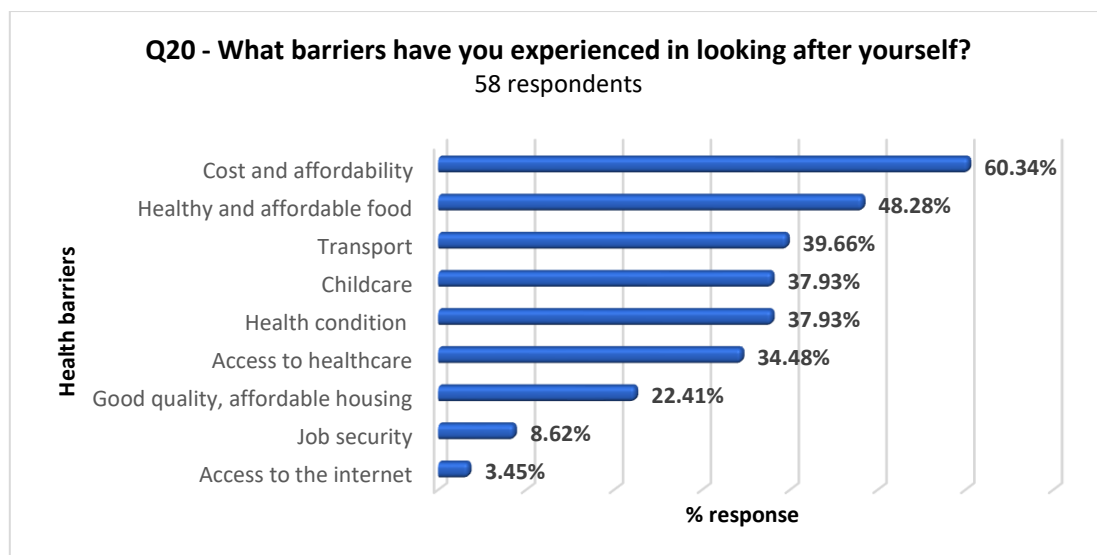
Your health and wellbeing



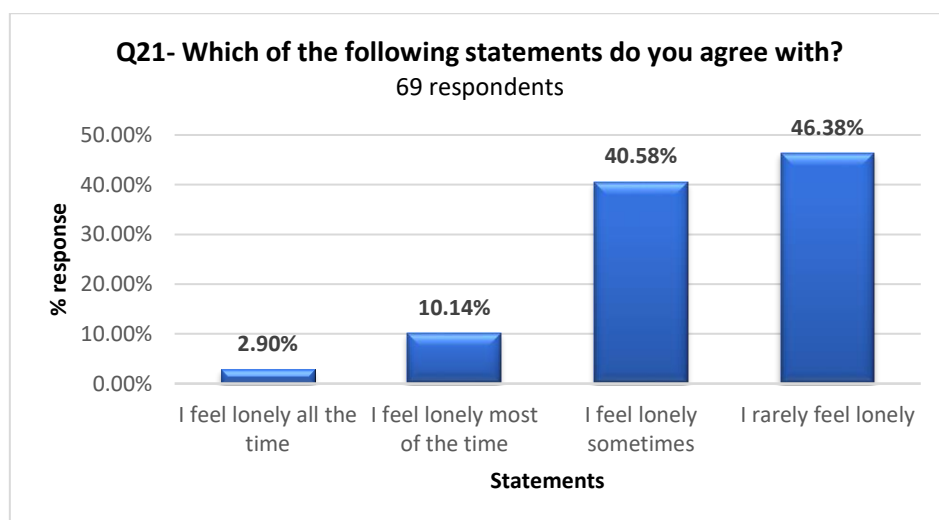
Other (11 respondents):			
Mental health issues/anxiety	6	Physical conditions	4
LTNs causing added stress through getting to work, healthcare etc.	2	Financial anxiety / cost of living stress	2
Commuting is a misery	1	Feel the need for more social meetings as is needed by older people at home	1



Other (8 respondents):			
Hobbies	2	Volunteer	1
Meditate, get good sleep	1	Signed up to Oxford Talking Therapies	1
Family time	1	Good work/life balance	1
Need better park	1	Need swimming closer by	1
Avoid COVID brainwashing vaccines	1		

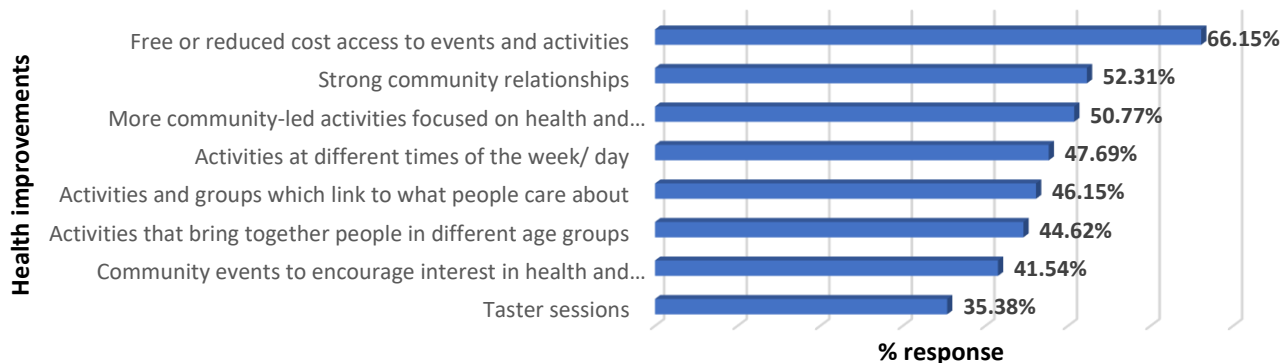


Other (6 respondents):			
Community	1	Time	1
Lack of activities since bingo hall closed	1	Hard to access healthcare	1
Cost of living very challenging	1	Coeliac and stressful finding cheap alternatives	1



Other (8 respondents):			
Being a new mum is a big change	1	Finding people to take me to activities that fits in with my carers	1
Would be nice to feel more part of the community	1	Prefer homeworking as an introvert	1
Single and quiet person	1	Keep myself busy	1
Good network of people around me and use electronic means to keep in touch	1	Have family around me	1

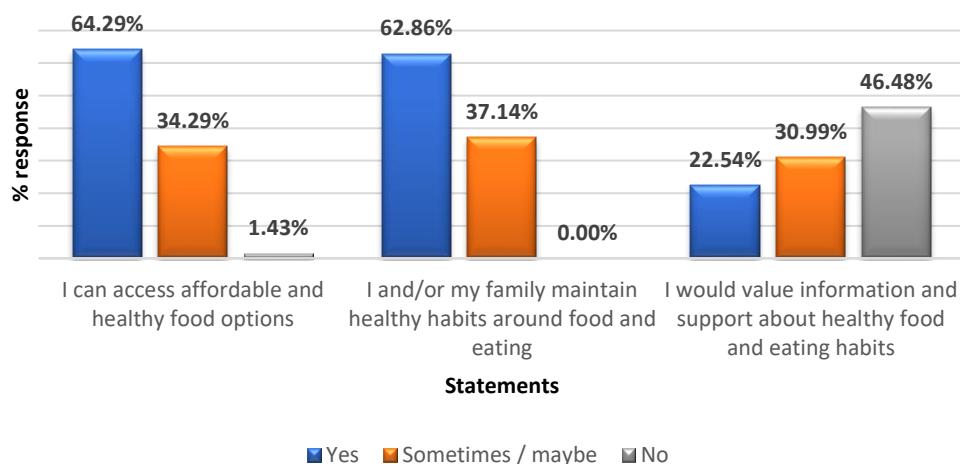
Q22 - What do you think would help improve the health and wellbeing of people living in Littlemore?
65 respondents



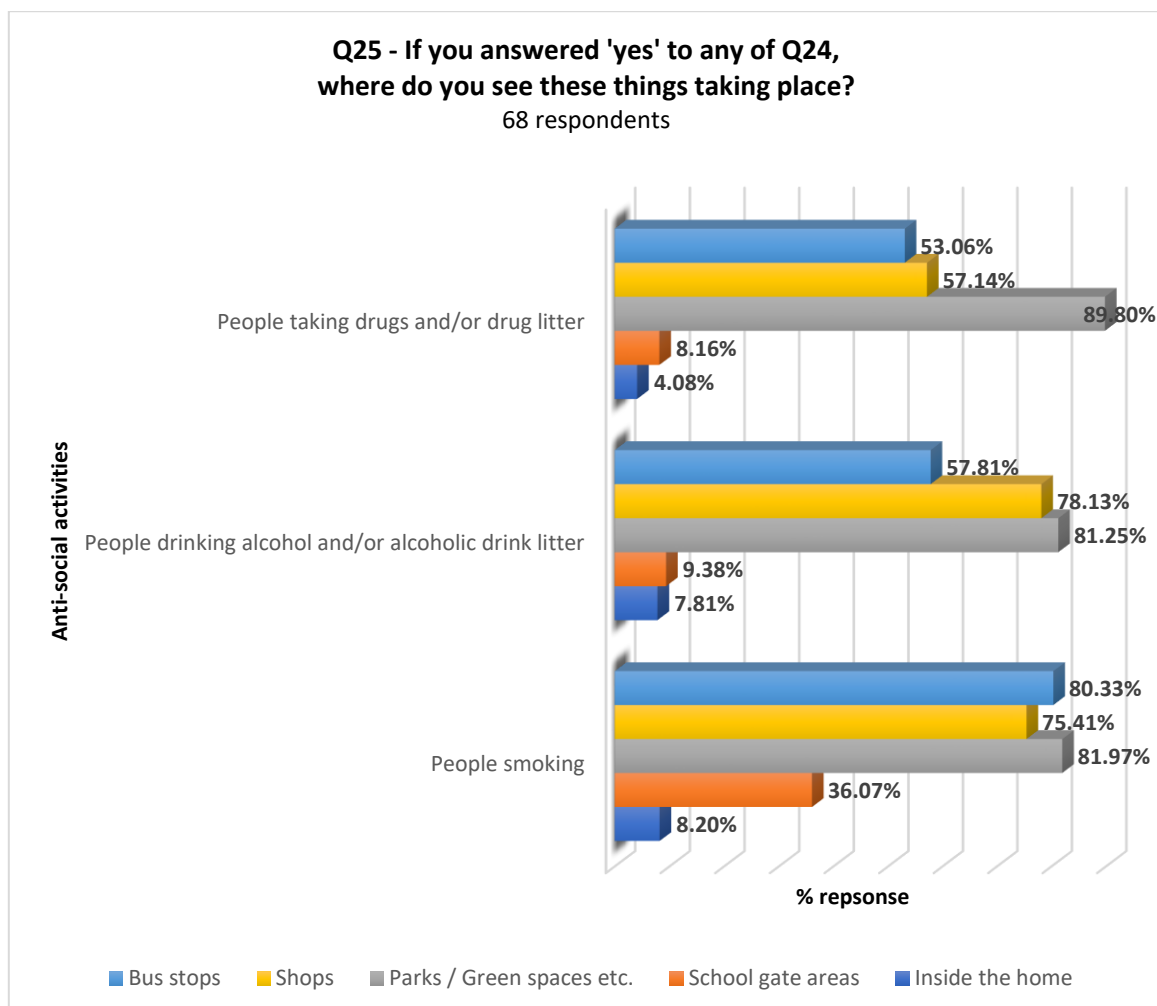
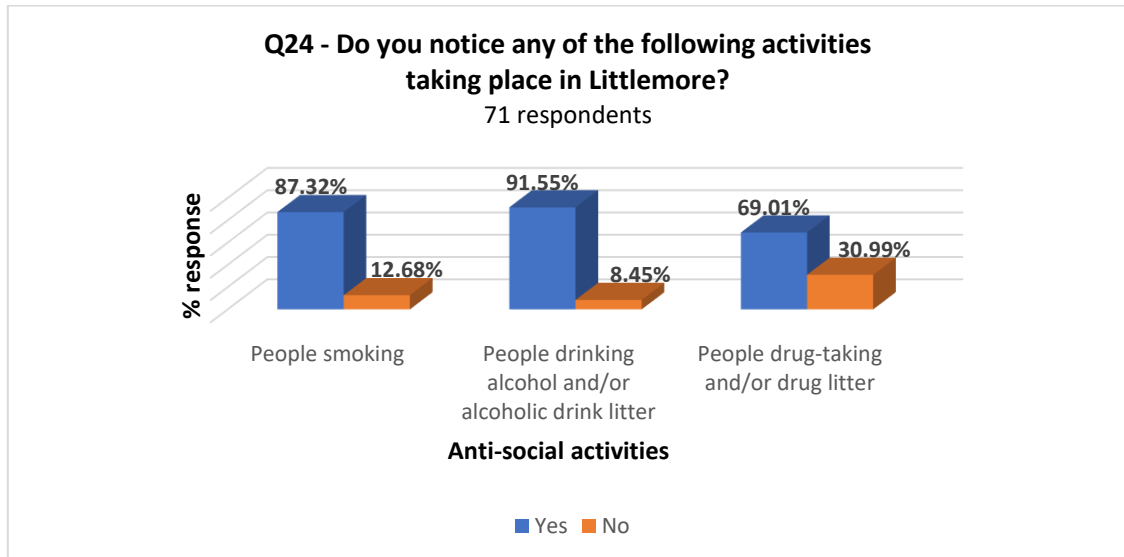
Other (19 respondents):			
Littlemore health services	5	Removal of LTNs	2
Cleaner, improved green spaces/parks	2	Safer, cleaner streets	1
Youth clubs	1	Bring back bingo hall	1
Place to meet that's open all the time (e.g café)	1	More activities for working people (e.g events around activities/tasks)	1
Better public transport	1	Direct bus to JR	1
Transport to get people to groups	1	More logical road infrastructure	1
Better and more cycle routes	1	Disabled access to Oxford Road park	1
Assistance available on request	1	Not building on every spot	1
Childcare provision for school age children during holidays	1	Issue between long-term residents and new people, who feel separate	1
More socialising and less judgement	1	Needs significant input across all ages and social groups	1

Q23 - In relation to food, please tick whether you agree with the following statements

71 respondents

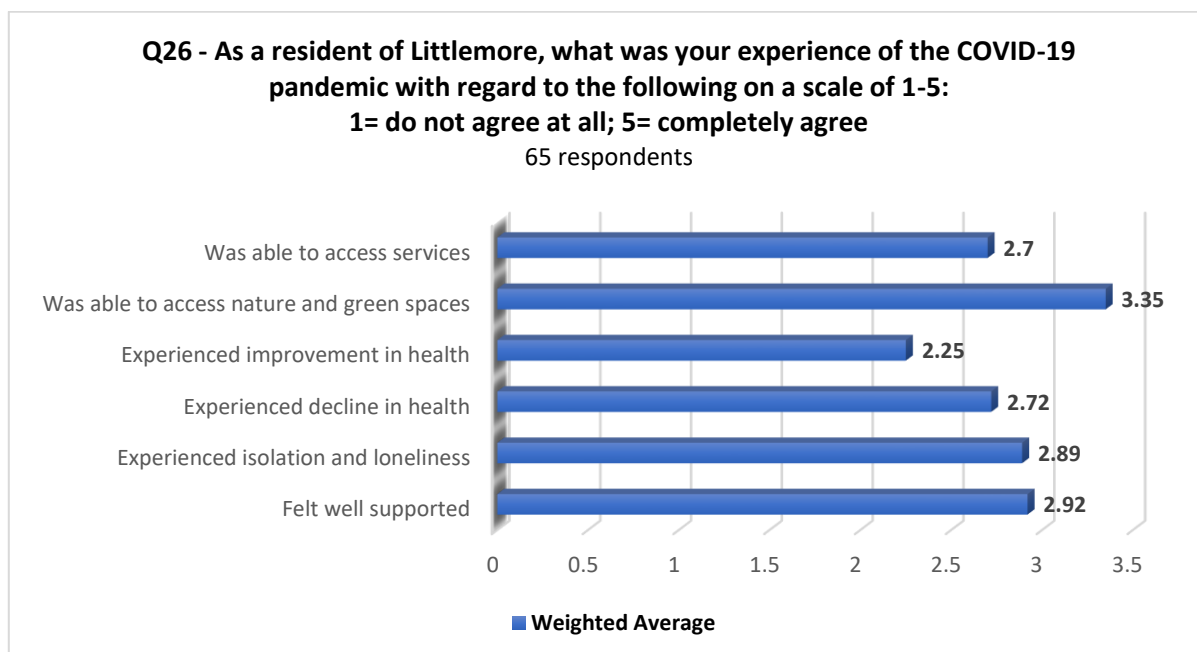


Other (4 respondents):			
More guidance/recipe ideas needed	1	Have this already, it's a life choice and affordability comes into play	1
Can buy healthy food at Sainsburys but lucky to be in privileged position	1	Consider myself well informed and lucky I can afford a healthy diet	1



Other (9 respondents):			
On the streets in general	4	Underpass	2
Alleyways	1	Outside church	1
Outside mental health unit	1	Herschel Crescent rec	1

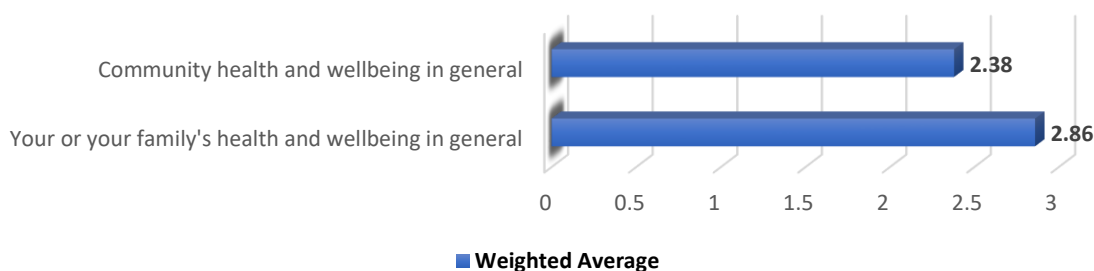
Impacts of the COVID-19 pandemic



Felt well supported comments (5 respondents):			
Place of work supported me well	2	Neighbours helped each other	1
JHN Academy were brilliant at looking after our kids as keyworkers	1	Shouldn't have been isolated as detrimental to children	1
It was a chemical attack	1		
Isolation/loneliness comments (4 respondents):			
Lockdown was quite difficult	1	Weird not seeing friends and family	1
Zoom helped	1	Shouldn't have been isolated as detrimental to children	1
Decline in health comments (5 respondents):			
Mental health struggled/suffered more than usual	2	Caused 6-month delay in Crohn's diagnosis	1
Fitness declined	1	Shouldn't have been isolated as detrimental to children	1
Improvement in health comments (2 respondents):			
Eating improved as had time to cook decent meals for family	1	Not out on the bike as much	1
Access to nature/green comments (4 respondents):			
Cycles Thames path occasionally	1	Used allotment and garden	1
Stopped people sitting on park benches	1	Shame parks were taped off, understood playparks but not green spaces	1
Access to services comments (4 respondents):			

No dentist/doctor appointments	2	Home-schooling!	1
Some places went far beyond what law required and stopped everything	1		

Q27 - How do you feel the COVID-19 pandemic affected the following in the long term on a scale of 1-5: 1 = very negative effects, 5 = hardly any effects
65 respondents



Family health in general comments (12 respondents):			
Isolation from family and friends	2	Children's schooling affected / stifled development	2
Both children have suffered with anxiety/depression since	1	Kept to guidelines and stayed safe but own health suffered	1
Left me with increased anxiety over travel and planning things	1	Social anxiety	1
Mum now rarely leaves house	1	Physical and mental fatigue	1
Still angry about government hypocrisy	1	Job losses	1
Managed quite well under circumstances	1	Had some positives (e.g. less daily stress and more family time)	1
It was a chemical attack	1		
Community health in general comments (11 respondents):			
Exacerbated existing problems (e.g. loneliness)	2	Community links were lost as people couldn't meet up, hard to regain	2
Hard for people living alone	2	Some people couldn't access activities which made them lonely	1
Isolation, fear, and depression spread	1	Some people stressed and angry	1
Negative economic effect	1	Brought community together	1

Your personal experiences of health and wellbeing

21 comments

- I am often unwell and not able to live a normal life. But my allotment is a lifesaver. It would be good if there was a well-run community garden and other well-managed green spaces in Littlemore to meet people's health and wellbeing needs.

- My son plays football but this does mean travelling to Blackbird Leys - most of their activity is through school. I like walking opposed to social activities that's just my preference. I used to go to the gym but with the rise of bills I had to cancel my subscription.
- Very isolated and low bus flow.
- I drink too much alcohol, but otherwise maintain pretty healthy habits, e.g. types of food, not smoking, taking a lot of exercise. Because I have a car and ride a bike, a lot of my activity is in Oxford or beyond, rather than Littlemore.
- We love taking our two dogs on long walks.
- It was a chemical attack.... Stop all the pandemic [expletive].
- Most the community services in Oxford are absolutely terrible but yet people don't like to talk about it as when you do you just get shut down about it, for example community services like Rosehill Community hub or a Citizen Advice place, they're quick enough to say on the phone 'we don't tolerate violence over the phone' but it's like have you heard the way they speak to the public? The council don't exactly sit there and make it easy for residents to get support either, you either have to be literally on your ass for them to do anything even though your entitled to the support you need? I have always tried to keep up to date with support schemes, what's going on in the world etc. and the amount of mothers and dads I've helped last year who needed to support and to put them in the right direction is insane, and they didn't even have a clue about these services or how to access them. I wish I could really voice my opinion but it's getting boring voicing it and no action being taking in so many scenarios.
- St Mary & St Nics church includes everyone and my family have attended their Easter and Xmas events. This has helped all of us reconnect with our neighbours since lockdown, and I'm very grateful to the church for that.
- Littlemore really needs a pharmacy. I was very lucky during the pandemic as I still had a job which was classed as an essential service so got to go into my workplace everyday and never felt isolated.
- We are lucky that we are both full time employed and own our home, and have the ability to eat good food, exercise, pay our bills and have time for leisure activities. We want to make Littlemore our home, though we are now in the process of trying to sell our house as we don't want to raise our children in an area where there is: clear neglect from authorities and significantly high amounts of drugs; violence; petty crime; alcoholism; antisocial behaviour; litter; fly tipping; speeding drivers.
- Went to GP for help and got support from friends and family.
- It was my persistence to my carers to help arrange some mental stimulation or social stimulation.

- We organise things but it's difficult for information to be absorbed by the community. Communication is a huge barrier, especially for people not on Facebook.
- Church and prayer were so important as was access to nature and woodlands. Community groups to help with raising our children in Littlemore, particularly the Growing Minds and Imagination library schemes.
- My partner and I have been living in Littlemore for 4 years now, and it's been a bit of a rollercoaster for us both health-wise. We are lucky to have well paid jobs, savings/inherited wealth and mobility that mean we are able to access services and resources that help keep us well. I don't feel very attached to Littlemore and I think in part this is because so many services etc are outside the ward - e.g. I swim at the Leys leisure centre, we go for walks in Sandford, socialise in Rose Hill and Florence Park, shop in Cowley Centre, work in the city centre. We have got to know neighbours and some of the local Labour Party but most of the community groups and activities don't feel like they're aimed at our life stage/interests - and maybe that's ok! Sometimes it feels like a lot of Littlemore has just been stuffed with houses to cash in on the city's bonkers housing market, without much thought to services or the overall feel of the neighbourhood. Also worth saying that throughout our time in Littlemore, living in two different locations, we have frequently been woken up by the strong smell of sewage. I can only imagine what it's like for residents who live nearer the waste treatment works!
- I feel generally healthy and well. Our family has used the services at the NOC which were brilliant. So pleased to live so close to there. We don't use the GP very often. My husband has suffered with anxiety and depression over the years and has recently used a counselling service in east Oxford which was very good.
- Mental health has been an ongoing issue for me for much of my life so I've done a lot of work to be more aware of how I think and feel and how best to support myself. I'm proud of that work but it can be hard to maintain strength and hope in the face of all that's going on in the world today and all the anger and frustration and fear. I'm also aware of how my own privilege made it easier to do that work. Everything is harder if you're poor.
- The St. Bartholomews Medical Centre in Cowley has been pretty good, with appointments and consultations; but it would be better if there was more nearer for myself and the wider community.
- During the pandemic and lockdown periods the effects on work and schooling was severe. I think people were more affected than they recognised in terms of fear of the virus and anxieties about what was going to happen next. I believe this fear and anxiety has resulted in increased stress levels and anger.
- Covid split family. Job losses caused relationship break up. Now, we struggle to eat well as food costs so high and energy bills have caused debt so we had heating down - more coughs and colds. Environment affects your mood so am disappointed that Littlemore looks so scruffy in parts - grass not cut, bins not emptied. Houses round here - a lot are rented- not been painted or fixed- yet streets are nice in places so people are trying! Local shopkeepers

are friendly and cheer you up but lots are closing so losing that community feel. Sad that people feel angry they are not being listened to (especially over LTN's). Traffic jams every day on way home from work not a happy end to my day!

- The LTNs have been fantastic for encouraging me to walk to do my shopping at Temple Cowley instead of taking the car. I've bought a shopping trolley to carry heavy shopping home, so it's rare that I'd even need the car. It's a short and easy walk, I feel fitter, and I've lost weight. Win-win.